

Privacy Policy

USA Multifamily

Effective Date: October 12, 2026

Website: USA Multifamily

Business Address: LLC 64 E. Broadway Rd, Ste. 200, Tempe, AZ 85282

Email: info@usa-multifamily.com **Phone:** 909-505-2334

1. Introduction

USA Multifamily ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us through our website and services.

This Privacy Policy explains how we collect, use, disclose, and protect information when you visit our website, submit a property information form, request a cash offer, contact us by phone or email, or otherwise interact with our business.

By using our website, you acknowledge that you have read this Privacy Policy. Where consent is required by applicable law, we will obtain it before processing your information.

2. Information We Collect

A. Personal Information You Provide

When you submit a form, request an offer, or contact us, we may collect:

- Full name
- Email address
- Telephone or mobile phone number
- Property address and location
- Property ownership and property-related information
- Information about your interest in selling a property
- Information you include in messages, inquiries, or other communications

Please do not submit sensitive personal information through our website unless specifically requested through an appropriate and secure process.

B. Automatically Collected Information

When you visit our website, certain information may be collected automatically, including:

- IP address and general geographic location
- Browser type and version
- Device and operating system information
- Pages visited and links clicked
- Date, time, and duration of visits
- Referring websites and general website usage information

C. Cookies and Similar Technologies

We may use cookies, pixels, analytics tools, and similar technologies to operate our website, understand visitor behavior, improve performance, and measure marketing effectiveness. You can manage cookies through your browser settings and, where available, our website's cookie preferences. Disabling certain cookies may affect website functionality.

3. How We Use Your Information

USA Multifamily may use collected information to:

- Respond to inquiries and requests for property offers.
- Evaluate properties and prepare potential purchase offers.
- Contact you regarding your property, requested services, or transaction.
- Schedule property assessments, discussions, and closing activities.
- Provide information about our services.
- Operate, maintain, and improve our website.
- Analyze website traffic and marketing performance.
- Prevent fraud, misuse, unauthorized activity, and security incidents.
- Maintain business records and comply with applicable legal obligations.
- Establish, exercise, or defend legal claims.

We will use personal information for purposes consistent with the reason it was collected or as otherwise permitted by applicable law.

4. Property Offers and Website Forms

Our website may provide forms that allow you to request an offer for your property. When you submit a form, we use the information provided to review your inquiry, evaluate the relevant property information, and contact you about a potential transaction.

Submitting a form does not guarantee that we will make an offer or purchase your property. Any purchase is subject to applicable terms, property evaluation, and completion of the relevant transaction documents.

Please ensure that the information you provide is accurate and that you are authorized to share any property information submitted to us.

5. How We Share Your Information

We do not sell your personal information for money. However, we may disclose information in the following circumstances, subject to applicable law:

A. Service Providers

We may share information with trusted service providers that help us operate our business, including website hosting providers, form-processing services, customer relationship management platforms, analytics providers, communication services, and information technology vendors. These providers may process information on our behalf and are expected to protect it in accordance with applicable contractual and legal requirements.

B. Real Estate Transactions

Where reasonably necessary, we may share relevant information with real estate professionals, property inspectors, title companies, escrow providers, closing agents, attorneys, contractors, financial institutions, or other parties involved in evaluating or completing a property transaction.

C. Legal Requirements and Protection

We may disclose information when required by law, legal process, or governmental request, or when reasonably necessary to protect our rights, property, users, business operations, or the safety of others.

D. Business Transfers

Information may be transferred as part of a merger, acquisition, restructuring, financing, sale of assets, or similar business transaction, subject to applicable legal requirements.

E. With Your Consent

We may share your information for other purposes when you direct us to do so or provide the required consent.

6. Phone Calls, Text Messages, and Email Communications

If you provide your contact details, we may contact you to respond to your inquiry, discuss a property, provide a requested offer, or coordinate a potential transaction.

If you separately consent to receive marketing calls or text messages, we may use the contact information covered by that consent for those communications, subject to applicable law.

Message and data rates may apply to text messages. Message frequency may vary. You may opt out of marketing text messages by replying STOP where supported, or request assistance by replying HELP where supported. You may also contact us directly to withdraw marketing consent.

Consent to receive marketing calls or text messages is not a condition of purchasing property or obtaining a property offer.

We may retain communications as reasonably necessary for customer service, business records, compliance, and dispute resolution.

7. Third-Party Services and Links

Our website may use or link to third-party services, websites, embedded content, analytics tools, or communication platforms. Those third parties may collect information according to their own privacy policies and practices. We do not control the privacy practices of independent third parties and encourage you to review their policies before providing information to them.

8. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including responding to inquiries, evaluating properties, managing transactions, maintaining business records, resolving disputes, enforcing agreements, and complying with legal obligations.

Retention periods may vary depending on the nature of the information, the status of a property inquiry or transaction, and applicable legal requirements. When information is no longer reasonably necessary, we will take appropriate steps to delete it, destroy it, or de-identify it, subject to applicable law.

9. Data Security

We use reasonable administrative, technical, and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, and destruction. However, no website, electronic transmission, or storage system can be guaranteed to be completely secure. We cannot guarantee absolute security of information transmitted to or stored by us.

10. Your Privacy Rights

Depending on your state of residence and applicable law, you may have certain rights regarding your personal information, including the right to:

- Request access to personal information we hold about you.
- Request correction of inaccurate personal information.
- Request deletion of certain personal information.
- Obtain a copy of certain information in a portable format.
- Opt out of certain types of targeted advertising, sale, or sharing of personal information, where applicable.
- Withdraw consent where processing is based on consent.
- Appeal certain privacy-related decisions where required by law.
- Not be unlawfully discriminated against for exercising applicable privacy rights.

These rights are subject to legal exceptions and limitations. To submit a privacy request, contact us using the email address or telephone number listed below. We may need to verify your identity before processing your request. We will respond within the timeframes required by applicable law.

11. Arizona and Other State Privacy Laws

USA Multifamily operates in Arizona. Residents of Arizona and other states may have privacy protections under applicable federal or state laws. Where a particular state privacy law applies to our business and your personal information, we will honor the rights and obligations required by that law.

If applicable, additional disclosures regarding categories of personal information collected, purposes of processing, data recipients, retention practices, and opt-out rights may be provided through this Privacy Policy or a supplemental privacy notice.

12. Children's Privacy

Our website and services are intended for adults and are not directed toward children under the age of 13. We do not knowingly collect personal information from children under 13 through our website. If we learn that such information has been collected without appropriate authorization, we will take reasonable steps to delete it as required by applicable law.

If you believe a child has provided personal information to us, please contact us.

13. Do Not Track Signals

Some browsers provide a Do Not Track setting. Because there is no universally accepted standard for responding to these signals, our website may not respond to all Do Not Track settings. Where required by applicable law, we will honor recognized browser-based or other opt-out preference signals.

14. International Visitors

Our business is based in the United States. If you access our website from outside the United States, your information may be processed or stored in the United States or other locations where our service providers operate, subject to applicable legal requirements.

15. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our business practices, website functionality, technology, or legal obligations. When we make changes, we will update the Effective Date displayed at the beginning of this page. Material changes will be communicated through our website or other appropriate means where required by law.

We encourage you to review this page periodically.

16. Contact Us

If you have questions about this Privacy Policy, wish to exercise your privacy rights, or have concerns about how your information is handled, please contact us:

USA Multifamily

Email: info@usa-multifamily.com

Phone: 909-505-2334

Address: LLC 64 E. Broadway Rd, Ste. 200, Tempe, AZ 85282

We will make reasonable efforts to review and respond to privacy inquiries in accordance with applicable law.